

FALCON HOUSE

Private Residential & Day Care for the Elderly



Resident's Advocacy

As carers and staff, we will always act in the best interest of the resident.

Therefore we will be expected to:-

- § Adopt a consultative approach to residents whereby their wishes are recognised and formulated in their Care Plans.
- § Encourage resident's choice and active involvement as far as possible, bearing in mind the legal considerations.
- § Involve those people closest to the resident in planning and delivery of care wherever practical and appropriate.
- § Act as the Resident's advocate within the multi-disciplinary team.
- § Ensure the hazards to physical and mental health are identified, minimised and where possible eliminated.
- § Create an environment to support carers and colleagues in which teaching and learning are encouraged.
- § Help each other to cope with the complex issues with which all of us are faced within the home.
- § Ensure that residents have support from outside the home, either from a relative or a legal representative who will be independent from Falcon House Residential Home.